

“WHO YOU GONNA CALL.....?”

Orders

- orders@power-sonic.com
- Assigned domestic or international customer service representative

RMAs/credits

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative
- Javad Aliabadi for sealed lead acid field quality problems
- Shahrooz (Shaw) Pourhashemi for Lithium
- Accounting related issues – Tracy Rhodes, Accounts Receivable

Expedites

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative
- Amy Mc Laughlin, Customer Service Manager

Stock checks

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative

Cross reference

- technical-support@power-sonic.com
- Ed Bernal, Applications support

Request for back-up documentation

- technical-support@power-sonic.com
- customerservice@power-sonic.com
- Assigned domestic or international customer service representative

Freight quotes

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative

Prices

- customerservice@power-sonic.com
- System pricing goes to assigned domestic or international customer service representative
- Special pricing goes to assigned account manager

Tech questions

- technical-support@power-sonic.com
- Ed Bernal, Applications Support

Revisions to permanent shipping notes

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative

Change orders

- customerservice@power-sonic.com
- Assigned domestic or international customer service representative